

From: Bob and Tiny Skagen
To: Microsoft ATR
Date: 1/16/02 11:01am
Subject: settlement

I don't know why the government is so biased against Microsoft. That company has done so much for our country , I think the government wants too much control of everything. Is the government jealous, that's my question.

Sincerely, Ruthella Skagen--a 72 year old taxpayer